

mu@massupdater.com

From: cs@crimsonstudios.com
Sent: Monday, March 11, 2013 12:07 AM
To: 'jean@philadelphiachocolatetours.com'
Cc: 'valerie@chicagochocolatetours.com'
Subject: RE: Hosting Account Scheduled for Deletion for Non Payment of Bill

Hello Jean,

Your information is in error.

We have no contract to extend your hosting past the one year purchased. Nor is it customary for webhosts to send invoices. Your company was notified that the bill was due, and receipt of that notification was acknowledged in writing.

We have already provided your company with free hosting for more than 60 days past the date of your hosting renewal.

Your account will be terminated at this time, in keeping with all standard business practices for website email hosting.

Thank you,

- DaShan Thomas
Partner/Owner
Software Developer, Web Developer, Search Engine Optimization Expert
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From: jean@philadelphiachocolatetours.com [mailto:jean@philadelphiachocolatetours.com]
Sent: Sunday, March 10, 2013 11:47 PM

To: cs@crimsonstudios.com
Cc: valerie@chicagochocolatetours.com
Subject: Hosting Account Scheduled for Deletion for Non Payment of Bill

Hello, Erica -

I wanted to check in regarding the below.

From my understanding we did not receive an invoice. Notification of payment was received by Valerie via a text February 21 and an agreement was made in person that we would send payment March 11, tomorrow, when our bookkeeper and other staff are in to handle payments. If you terminate our email hosting at this time you are in breach of contract.

Best regards,

Jean

Jean Rebovich
Tour Manager
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----- Original Message -----

Subject: Hosting Account Scheduled for Deletion for Non Payment of Bill
Date: 03/10/2013 22:13
From: <cs@crimsonstudios.com>
To: <valerie@chicagochocolatetours.com>
Cc: "Valerie Beck WIN" <presidentofwin@gmail.com>

Your hosting bill was due January 3, 2013.

Due to a failure to make payment for over 30(+) days, your email hosting account has been cancelled.

The account will be removed from our servers on Monday, March 11th, at 12:01am. Any remaining data in your account will be deleted at this time.

We wish you well at your future email host.

-Crimson Studios Support Team